

Patient Participation Group Meeting
Wednesday 3rd September 2025
1.30pm – 2.30pm
@ Staunton and Corse Surgery

Minutes

Attendees:

Louise Tweney – Practice Manager (Chair & Minutes)

Dr Donald Peach – PPG Member

Mr Malcolm Harley – PPG Member – Retiring from the PPG

Mr Irvine Manning – PPG Member

Mrs Christine Starling – PPG Member

Mr David Ledger – PPG Member

Mrs Helen Lee – PPG Member

Welcome to Debb Hughes – New PPG Member – Apologies

Guests for the Social Prescribing Team

Molly Barton – Adult Social Prescriber (Staunton and Corse and Newent)

Amy Southam – Child Social Prescriber (Staunton and Corse and Newent)

Andrea Sutton – Adult Social Prescriber (Tewkesbury and West Cheltenham)

Agenda:

- Welcome and brief overview of the minutes from the last meeting
- Social Prescribers – Molly Barton (Adult Social Prescriber) and Amy Southam (Child Social Prescriber) - Introduction and overview in their role supporting general practice
- Update from PPG regarding venues for 'PPG clinics' within practice catchment – LT to arrange trial at the Hub in the new year - 2026

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- NHS App/Patient Demographics and consent – Digihub @ The Swan Event – PCN wide – potentially join as part of the Health and Wellbeing event in 2026.
- LT mentioned Flu clinics for this year and will send around a rota for volunteers.
- Suggestion Box
 - ‘Please, please, please turn that noise off in the waiting room!! Nothing wrong with silence.’
 - We discussed the reason for the radio to help improve confidentiality – no action required.
 - ‘Text size on some of the screen displays are too small, e.g. those with S&C Surgery pages.’
 - Constructive feedback – LT to make changes to the format of these displays.
- ‘The car park is too small for the amount of patients that attend the surgery, needs more spaces and the drain covering into the surgery needs sorting, its like going down a pothole.’
 - Discussed future of the practice and the incorporation of better parking. LT to discuss the drain cover issue with the Partners.
- ‘Drop-in smear clinic, very positive experience, test was discussed, and concerns dealt with. Test carried out quickly and efficiently. Very positive experience. Many thanks on a great service’
- Thank you to Malcolm
- AOB
 - DP – queried if confidentiality signed statement are still valid. LT confirmed that they are.
 - DL – re: Digihub, queried what they provide at the Hub, LT to email and feedback to DL.