

Staunton & Corse Surgery

Support your Dispensary

Dear Members of the community,

We are writing to you to request your help in supporting our Dispensary.

We are very proud to have recently been nominated as the joint best GP surgery in Gloucestershire. As you will be aware General Practice is currently facing many challenges and many rural practices nationally have had to close in recent years.

At Staunton and Corse Surgery, we pride ourselves on being a GP Partnership, owned and run by the Doctors. Our Dispensary is an important income stream that subsidises the practice NHS income, allowing us to provide services locally to you that we could not otherwise afford.

In recent years the number of dispensing patients has reduced with the onset of private mail order prescription services.

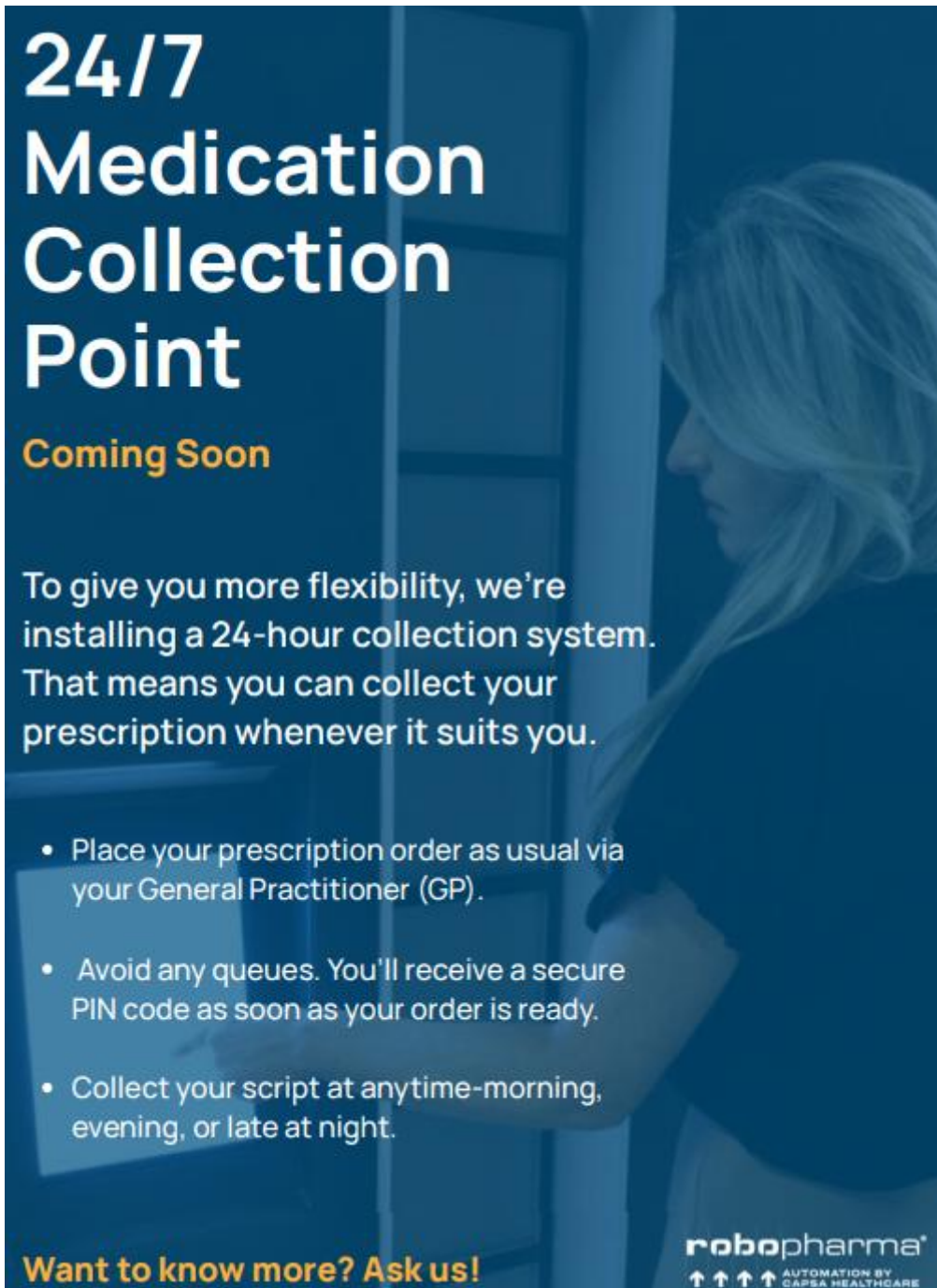
The Dispensary is an important part of the surgery and would be missed by the local community if it closes.

- We are open until 6pm every week day except Wednesdays when we are open until 7.30pm.
- We provide a dedicated telephone line for prescription queries.
- We supply all urgent injectable medicines in palliative care whether dispensing patients or not, so that nurses can take out palliative treatment to the patients home rapidly.
- If a GP anticipates prescriptions needed for a home visit, they can be taken out by the visiting clinician, saving family members a trip to the local pharmacy to collect medication.

- We can issue urgent medicines straight after an appointment so they can be started without delay.

We therefore ask that, if possible, you use our Dispensary over private national delivery services to support your practice and the Dispensary and keep them both running in the years to come.

Before the end of 2025 we will be introducing a 24/7 Medication Collection point, please see details and a sign up form below:



24/7 Medication Collection Point

Coming Soon

To give you more flexibility, we're installing a 24-hour collection system. That means you can collect your prescription whenever it suits you.

- Place your prescription order as usual via your General Practitioner (GP).
- Avoid any queues. You'll receive a secure PIN code as soon as your order is ready.
- Collect your script at anytime-morning, evening, or late at night.

Want to know more? Ask us!

robopharma
↑ ↑ ↑ ↑ AUTOMATION BY CAPSA HEALTHCARE

Staunton & Corse Surgery

Sign Up Form 24/7 Medication Collection Point

Thank you for choosing the convenience of our 24/7 automated medication pickup service.
Please complete the following information to register.

Personal Details

First name: _____

Last name: _____

Email: _____

Address*: _____

Post code*: _____

Date of birth: _____

Mobile number: _____

Medication & Pickup Information

NHS/Patient Number (if applicable): _____

Are you exempt from paying for your prescription? YES / NO

If 'YES', what is your exemption? _____

Do you have a prepayment card for your prescriptions? YES / NO

If 'YES', when does your card expire? _____

I consent to receiving automated notifications when my prescription is ready for collection.

- ☐ I understand that it is my responsibility to collect medications in a timely manner.
- ☐ I acknowledge that this service does not include medications requiring refrigeration or controlled drugs, which must be collected directly from the dispensary.
- ☐ I understand that access to the 24/7 collection point is granted via a unique personal code, and it is my responsibility to keep this code confidential and not share it with others.
- ☐ I understand that the personal information I provide will be used solely for the purpose of managing my prescriptions and facilitating the 24/7 collection service.
- ☐ I consent to the dispensary storing and processing my data in accordance with the General Data Protection Regulation (UK GDPR). I have read and understood the practice's privacy policy, which outlines how my data is handled and my rights under UK GDPR. I hereby confirm that I have read and agree to the terms and conditions of the 24/7 collection service.

Signature: _____ Date: _____