

**Patient Participation Group Meeting**  
**Tuesday 24<sup>th</sup> June 2025 – 1.30pm – 2.30pm**  
**@ Staunton and Corse Surgery**

## **Minutes**

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**Attendees:**

Louise Tweney – Practice Manager (Chair & Minutes)

Mr Malcolm Harley – PPG Member

Dr Donald Peach – PPG Member

Mr Irvine Manning – PPG Member

Mrs Christine Starling – PPG Member

Mr David Ledger – PPG Member

Mrs Helen Lee – PPG Member

**Non-Attendees:**

n/a

- Patient Registration and App Promotion

- Discussion on improving patient registration processes and promoting the use of the NHS app.

- Plans to distribute patients onto GP lists to enhance continuity of care.

- Strategies for increasing patient consent for receiving practice communications.

- Community Engagement and Events

- Review of recent events, including asthma and cancer awareness sessions, with positive feedback noted.

- Planning for future events, including displays in the waiting area and outreach at college and university induction days (31st August and 14th September).

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#### **- Social Prescribing and Support Services**

- Challenges in accessing timely social prescribing services due to long waiting times.**
- Discussion on expanding awareness of available support services, including Age Concern and local health and well-being teams.**
- Proposal to invite a social prescribing expert to the next meeting for further insights.**

#### **- End-of-Life Care Discussions**

- Importance of early conversations about resuscitation preferences and future care wishes.**
- Plans to include information on this topic in practice promotions and waiting room displays.**

#### **- Administrative Updates**

- Disposal of old medications clarified; patients can bring them to the dispensary or community pharmacies.**
- Discussion on improving communication methods, including exploring alternative platforms like Instagram to engage younger demographics.**

#### **- Future Planning**

- Proposal for PPG surgeries in community locations to improve accessibility and engagement.**
- Suggestions for creating a comprehensive information pack for patients on available services.**

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- Farewell Planning
- Arrangements for a farewell celebration for a departing member at the next meeting.