

Staunton & Corse Surgery
Patient Participation Group Newsletter
Spring 2025



Welcome

This is the Spring 2025 edition of the PPG Newsletter.

Our most recent PPG meeting was held on Wednesday 5th March 2025.



Staff Update

We say 'Goodbye' to Roz Harris, one of our amazing Reception Team, in March. Roz has been with the practice for 7 years; we thank her years of dedicated service and wish her well for the future.

We welcome Vivien, who will be supporting the practice with administrative tasks such as clinical coding and summarising...welcome to the Team Vivien.

We also welcome Suzanne as a new Receptionist to the team and Debbie as Dispensary Assistant, a big warm welcome to the team at Staunton and Corse.

Facebook Live Event

If you missed our live Facebook event on BOWEL CANCER AWARENESS on Tuesday 1st April, you can view the recording of the event via this link:

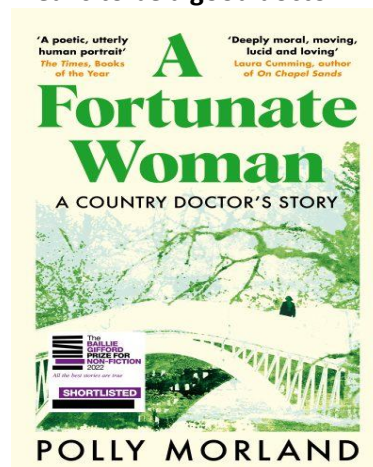
https://fb.watch/yHRjAc_iNB/

Special Event - The Relationship between Doctor and Patient, with a focus on continuity of care within general practice

Wednesday 30th April 2025

6pm – 7pm at Ashleworth Memorial Hall, Ashleworth

With special guest speaker Polly Morland, author of 'The Fortunate Woman', a profoundly moving love letter to a landscape, a community and, above all, to what it means to be a good doctor.



This special event will feature a Welcome and Introduction from Dr Mungo Chambers, GP Partner at Staunton & Corse Surgery, a reading by Polly from her book, 'A Fortunate Woman' and a question-and-answer session with Dr Chambers and Polly Morland.

To book your place please use this link: [The Relationship between Doctor and Patient](https://www.ticketebo.co.uk/staunton--corse-surgery/the-relationship-between-doctor-and-patient)

or visit:

www.ticketebo.co.uk/staunton--corse-surgery/the-relationship-between-doctor-and-patient

Patient Details

Are your personal details up to date?

Do we have details of your next of kin?

Have you consented to receiving updates from the practice, such as this newsletter?

Do we have your preferred method of contact recorded on your records?

How to update your records

Use our form available via: <https://stauntonsurgery.co.uk/services/managing-your-health-online/online-forms/change-your-personal-details/>

Or pick up a form from our waiting area and drop into our Reception Team.



New Dispensary Phone Line

Our Dispensary will have a dedicated phone line from 31.03.2025.

You will no longer need to call Reception to get through to the Dispensary.

The new number is:
01452 938578

The Dispensary query line is open from Monday to Friday from 9am until 11am in the

morning and opens again from 3pm until 5pm.

The Dispensary phone line is only open for prescription queries, we do not accept repeat prescription requests via telephone.

To order a repeat prescription, please visit our website: www.stauntonsurgery.co.uk, submit your request in person at the Dispensary or by using your repeat prescription counterfoil.

All repeat medication requests will be ready for collection after three working days unless you have been informed otherwise by the Dispensary Team.

If you wish to speak with the Clinical Pharmacy Team, please contact the Reception Team on 01452 840228.

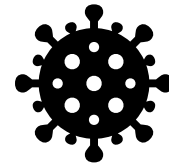
Patients who did not attend their appointments:

Dec 24	38
Jan 25	50
Feb 25	51

The appointments not attended include **GP ROUTINE, FOLLOW UP** appointments and Nurse appointments.

Our patients are waiting between 4 – 5 weeks for a routine GP appointment... IF YOU NO LONGER NEED YOUR APPOINTMENT, PLEASE CANCEL IT!

Other patients can then be offered these appointments. If you are unable to attend your appointment, **please call** Reception on 01452 840228 at your earliest convenience.



COVID Spring Boosters

At Staunton and Corse Surgery we will be offering a COVID vaccination to all eligible patients.

This spring patients aged over 75, living in a Care Home or immunosuppressed will be invited to attend for a vaccination.

We are expecting deliveries of vaccination from 24.03.2025, with clinics commencing from April 2025.

Look out for more details in the coming weeks via our website, Facebook page and in the practice.

You may receive a self-booking link via text message to book your vaccination, there is no need to call the practice if you have booked via this link.



Our next PPG meeting will be held on Wednesday 4th June 2025.

--	--	--