# Staunton and Corse P.P.G

## Minutes of the Group Meeting held at the Surgery on 9th November 2016

#### **PRESENT**

**SURGERY REPRESENTATVE** 

Sheila Golightly

Jane Evans

Ann Watkins

Sue Knox

Jane Rose

Malcolm Harley

John Leask

Norman Davis

David Bubb

Caroline Charles
( Part Meeting Only )

### 1.0 Welcome and Apologies.

The Chair welcomed Members and in particular David Bubb who has agreed to help with the production of the quarterly newsletter .

There were no apologies.

## 2. 0 Minutes of the last meeting held on 28th September 2016.

The minutes were approved as being a true record of discussion .

AW. proposed and J.E. seconded that they be approved.

#### 3.0 Matters Arising.

N.D. questioned C.C. whether the support and assistance given by P.P.G. at the Flu Sessions was valued by attending Surgery Staff . C.C. stated that the efforts of PPG members was very much appreciated and thanked all concerned .

M.H. referred to the car parking difficulties experienced on the 13<sup>th</sup> October session when , owing to the late arrival of the Doctor , gridlock occurred in the Car Park . MH questioned whether it was possible for a standby Doctor to be available to prevent a similar occurrence next year . C.C. stated that she was examining alternative arrangements including holding sessions on a Saturday and alternative venues , C.C. will discuss alternative options with the Doctors and report back at a future date .

# 4.0 Website

S.K. informed the meeting of the progress she was making on the development of the new Website P.P.G. entry . S.K. questioned whether all Members had seen the latest version Of the updated page . Several had successfully viewed the latest version but others had difficulty in opening the updated page . S.K. will assist by reaffirming the link .

S.K. was thanked for her excellent work on behalf of the Group.

A photograph of P.P.G. Members Group was taken for inclusion in the website .

### 5.0 Purpose and Aims for the coming year.

After detailed discussion it was agreed that this year's aims were as follows:

- 5.1 To promote the PPG section on the new Website when it is installed .
- 5.2 To identify the location of defibrillators in the practice catchment area and to assist in the setting up of training courses when required .
  - 5.3 To initiate and promote talks with/by Village Agents
  - 5.4 To promote and publicize the availability and benefits of WELLBEING examinations.

#### 6.0 Winter Newsletter.

The Chairman thanked David Bubb for volunteering to produce future newsletters following the retirement of Elizabeth Wilkins . The Chair outlined the normal sequence of events in compiling the content of the newsletters which was in essence seasonal . It was explained that Elizabeth would be willing to give advice to David if requested .

The Chair then requested Members to identify items /issues that could go into the Winter Newsletter as soon as possible so that David could start on the compilation . It would also advise/inform. C.C.. of suggested topics for inclusion in the newsletter which could discussed at our meeting on 30<sup>th</sup> November . The question of who will do Rachell's "Tips for Winter" will also need to be discussed at our meeting on the 30<sup>th</sup> November .

### 7.0 Correspondence.

The Chairman informed the meeting that Caroline would provide Surgery News for the Winter Newsletter at our next meeting. Other correspondence received included communications from Healthwatch , NAPP E bulletin and the Suggestion Box .

#### 8.0 Any Other Business

The Chairman advised the meeting of letters in the Suggestion Box.

- One letter was a complaint regarding the lack of publicity setting out the arrangements for theflu vaccinations in the Ashleworth Area . The Chair stated that such information was contained in Parish Magazines and also in the Summer Newsletter reminder box . Notices were also displayed at the Surgery . Chair to discuss complaint with Caroline.
- Two letters were received regarding the delay in producing the Summer Newsletter .
- A further letter was received complaining of the difficulty in successfully extracting tablets from the bubble wrapped drug packs . Often the tablet broke in two as a result .

### 9.0 Date and Time of next meeting.

• The next meeting will be held at the Surgery on 30th November starting at 12 noon.

Regarding **future meeting dates** it was suggested that PPG meetings coincide with Parish Council meetings which are held at 8 week intervals starting in March 2017 . For information the various meeting arrangements are as follows.

- Corse Parish Council meet on the 1<sup>st</sup> Tuesday of the month
- Hartpury P.C. meet on the 1<sup>st</sup> Wednesday.
- Staunton P.C. meet on the 2<sup>nd</sup> Tuesday.

After discussion it was suggested that ,subject to agreement by C.C. ,that the first joint meeting would be held on Wednesday  $\mathbf{1}^{st}$  March 2017 . In anticipation of agreement the Chairman has made a provisional booking . Confirmation of the  $\mathbf{1}^{st}$  March start is to be agreed at a Group Meeting on the  $\mathbf{18}^{th}$  January 2017.