

Corse & Staunton Surgery PPG

Minutes of Meeting - Wednesday 1st March 2017

Present

David Bubb
Norman Davis
Jane Evans
Malcolm Harley
Sue Knox
Donald Peach
Jane Rose

Surgery Representatives

Caroline Charles
Maggie Etheridge
Dr. R. Whittle (p/t)

Guest Speaker
Sam Ferris

Apologies

Ann Watkins

1.0. Welcome and Apologies

S. K. Chaired the meeting, and welcomed members and Maggie Etheridge,

2.0. Minutes of last meeting held on 30th January 2017

The minutes, with minor amendment were approved as being a true record. N.D. proposed, M.H. seconded.

3.0. C.C. Gave brief update on surgery news

- i. The target of 10% for online patient access has been met; however a new target of 20% is being introduced.
- ii. Alterations to the check in screen have been suspended due to user complications.
- iii. Flu vaccine clinic will require a more in-depth appraisal to ensure we do not encounter the problems of last session.
- iv. We now use a texting service to remind patients of appointments, clinics etc., including the flu sessions, but we need patients to give mobile numbers for this to be better achieved.
- v. C.C. also updated us on progress of the new website position, and said this is nearly ready to go live.

4.0. C.C. Introduced and welcomed Sam Ferris to the meeting.

S.F. is Social Prescribing Hub Facilitator for the surgery cluster of which we are a part.

S.F. talked us through her role, the aims of social prescribing, and how the system is intended to work.

S.F. attends this surgery once a week, on a Wednesday afternoon, on a 1 to 1 basis with

patients who have been referred to her via one of the medical or clinical staff.

A synopsis of a typical attendee with her, would be normally up to 12weeks, the first of which would be approx.' 45-60min', subsequent meetings would be 20-30min', where this would lead to the guidance to other avenues of help within the community.

S.F. Also works with the village agents in this role.

5.0. M.E. stated that the uptake of the shingles vaccine has declined; eligible patients will be invited to receive the vaccine when visiting medical staff on other matters.

6.0. Newsletter. D.B. was thanked for his efforts in producing the Spring Newsletter.

i. M.E. asked about the distribution of the Newsletter. These were available in the surgery foyer, local post offices, village halls, and posted on notice boards, we were also encouraged to take up, and promote their availability online, or request via email.

7.0. N.D. Presented a brief summary of the GSTP meeting which was attended by N.D, and J.L.,

8.0. A.O.B. D.P. Asked about meetings, clubs, etc., that are available for the elderly in the area, and how does one get involved. M.H. stated that many activities are held in various venues, including, Maisemore Friendship Club, Ashleworth Lunch Club, Short Mat bowls in both Corse & Staunton, and Hartpury Village Halls, these plus several others are usually advertised in local Parish Magazines.

9.0. J.L. asked about procedures in the event of a requirement of the use of Defibrillators and their access. S.K. had produced a leaflet on just such a topic including the location of same in the surrounding areas.

10. S.G. leaving Gift. S.K. handed around a card received from S.G. in response to the Gift Token given by PPG Members.

11.0. The date of next Meeting.

3rd May 2017 at 12.00. Noon.

The meeting closed at 13.30.