

Staunton & Corse Surgery

Patient Participation Group Newsletter

Winter 2023/2024



Welcome

A very warm welcome to Christine, Irvine, and David to the PPG.

We now have 6 PPG members...if you are interested in joining the PPG please email: louise.tweney@nhs.net for more information.



Staff Update

Izzy Jones has now been recruited as General Practitioner Assistant. Her role supports the GPs with administration and basic clinical tasks. Izzy is a fully qualified Healthcare Assistant and a real asset to the Staunton and Corse Practice Team.

Haroon Shahzad has joined the practice on a fixed term contract as Physicians Associate and will be supporting the Urgent Care Team and carrying out Cardiovascular Reviews.



Pharmaceutical Waste Campaign

Staunton and Corse Surgery is working towards becoming a greener practice, with this in mind we wanted to focus on medication wastage.

Please see the examples below of medicines returned to the practice dispensary.



Please do not over order your repeat medications, take stock each month and be aware of what you need.

For the family and friends of relatives who take multiple medications...is there a dangerous amount of unused medication sitting in cupboards? This can be dangerous as well as wasteful. Our Dispensary can safely dispose of unused medication.

The approximate cost of these over ordered medications returned to practice was over £2000! All of which had to be destroyed.

****DON'T BE A HOARDER,
THINK BEFORE YOU ORDER****

Please visit our website for more details:

[Dispensary | Staunton & Corse Surgery](http://stauntonsurgery.co.uk)
(stauntonsurgery.co.uk)



Suggestion Box

There is now a PPG Suggestion Box available in the Waiting Area. This is managed by the PPG and all suggestions discussed at the quarterly PPG meetings.



Specialist Staff at the Practice

As a PPG we felt it was important to look at the different staff specialists now at the practice

GP's

General Practitioners support patients with ongoing conditions and new conditions that cannot be dealt with by the Urgent Team.

Advanced Nurse Practitioner

Our Advanced Nurse Practitioner, Jenny specialises in Frailty, Respiratory and Learning Disabilities. Jenny is also part of our Urgent Care Team. Deals with patients with acute urgent minor problems such as chest infections, urine infections etc...

Nurse Practitioner

Karina is also part of the Urgent Care Team and our Diabetic Lead Specialist.

Physicians Associate

Haroon is part of our Urgent Care Team; he also completes Cardiovascular and Hypertension Reviews.

Clinical Pharmacist

Pam looks after all aspects of medicines management.

Pharmacy Technician

Georgina supports the Clinical Pharmacist.

Muscle & Joint Pain Specialist

Mel is highly experienced in helping patients with muscle pain and recovery. Her skills are more advanced than a GPs as Mel has completed more years of training in this specific area. Mel can also refer onto other services should it be required.

Social Prescriber

Rosa can help patients with social issues that may be affected health such as heating requirements, loneliness, and exercise support.

Midwife

The midwife looks after our pregnant patients and holds a clinic weekly at the practice.

Practice Nurses

Our Practice Nurses carry out Immunisations, dressing management, health reviews for long term conditions.

Healthcare Assistant

Our HCA carries out blood tests, blood pressures and basic dressing management.

General Practitioner Assistant

Supports the GPs with administration and basic clinical tasks.

Dispensary Team

All your prescription needs are managed by our trained Dispensary Team. All 'on the day' and monthly repeat prescriptions are dealt with by Dispensary.

Reception Team

Our Reception Team are trained to offer you the best appointment for your condition.

They will ask for basic details of the problem, but this is only to guide you to the right specialist.

Please be assured that all information is dealt with in the strictest confidence.



Letter from Partners – January 2024

Please see link below to view a letter from the Partners or visit our website:

[Happy New Year From Everyone at Staunton and Corse Surgery | Staunton & Corse Surgery \(stauntonsurgery.co.uk\)](#)

Patients who did not attend their appointments:

From September to November 2023, **237** patients failed to arrive for their booked appointment. This equates to 3555 minutes = 59 hours of wasted appointment time.

If you are unable to attend your appointment, please call Reception on 01452 840228 at the earliest convenience...your appointment could be used for another patient that same day.